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Software – Telephony- CRM – Hardware

PHP , CRM , ERP , MIS , Dot Net , Web development

Auto / Predictive / Hosted – WFH - PC Less – Android - Cloud Dialer

DoT Approved A / A+ Grade VoIP with/out Dialer Combo – Custom Asterisk Developments

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extract_num-
ber_and_incr (destination, source) int
*destination; unsigned char **source; { extract_num-
ber (destination, *source); *source += 2; } #ifndef EXTRACT_MAC-
ROS #undef EXTRACT_NUMBER_AND_INCR #define EXTRACT_NUM-
BER_AND_INCR(dest, src) \ extract_number_and_incr (&dest, &src) #endif /*
not EXTRACT_MACROS */ #endif /* DEBUG */ /* If DEBUG is defined, Regex prints
many voluminous messages about what it is doing (if the variable `debug' is nonzero). If
linked with the main program in `iregex.c', you can enter patterns and strings interactively.
And if linked with the main program in `main.c' and the other test files, you can run the al-
ready-written tests. */ #ifdef DEBUG /* We use standard I/O for debugging. */ #include <stdio.h>
/* It is useful to test things that ``must'' be true when debugging. */ #include <assert.h> static int
debug = 0; #define DEBUG_STATEMENT(e) e #define DEBUG_PRINT1(x) if (debug) printf (x) #define
DEBUG_PRINT2(x1, x2) if (debug) printf (x1, x2) #define DEBUG_PRINT3(x1, x2, x3) if (debug) printf
(x1, x2, x3) #define DEBUG_PRINT4(x1, x2, x3, x4) if (debug) printf (x1, x2, x3, x4) #define DE-
BUG_PRINT_COMPILED_PATTERN(p, s, e)\ if (debug) print_partial_compiled_pattern (s, e) #define DE-
BUG_PRINT_DOUBLE_STRING(w, s1, sz1, s2, sz2) \ if (debug) print_double_string (w, s1, sz1, s2, sz2)
extern void printchar(); /* Print the fastmap in human-readable form. */ void print_fastmap (fastmap)
char *fastmap; { unsigned was_a_range = 0; unsigned i = 0; while (i < (1 << BYTEWIDTH)) { if (fastmap[i++])
{ was_a_range = 0; printchar (i - 1); while (i < (1 << BYTEWIDTH) && fastmap[i]) { was_a_range = 1; i++; } if
(was_a_range) { printf ("-"); printchar (i - 1); } } } putchar ('\n'); } /* Print a compiled pattern string in hu-
man-readable form, starting at the START pointer into it and ending just before the pointer END. */ void
print_partial_compiled_pattern (start, end) unsigned char *start; unsigned char *end; { int mcnt, mcnt2; un-
signed char *p = start; unsigned char *pend = end; if (start == NULL) { printf ("(null)\n"); return; } /* Loop over
pattern commands. */ while (p < pend) { switch ((re_opcode_t) *p++) { case no_op: printf ("/no_op");
break; case exactn: mcnt = *p++; printf ("/exactn/%d", mcnt); do { putchar ('/'); printchar (*p++); }
while (--mcnt); break; case start_memory: mcnt = *p++; printf ("/start_memory/%d/%d", mcnt,
*p++); break; case stop_memory: mcnt = *p++; printf ("/stop_memory/%d/%d", mcnt, *p++);
break; case duplicate: printf ("/duplicate/%d", *p++); break; case anychar: printf ("/anychar");
break; case charset: case charset_not: { register int c; printf ("/charset%s", (re_opcode_t) *(p -
1) == charset_not ? "_not" : ""); assert (p + *p < pend); for (c = 0; c < *p; c++) { unsigned bit;
unsigned char map_byte = p[1 + c]; putchar ('/'); for (bit = 0; bit < BYTEWIDTH; bit++) if
(map_byte & (1 << bit)) printchar (c * BYTEWIDTH + bit); } p += 1 + *p; break; } case beg-
line: printf ("/begline"); break; case endline: printf ("/endline"); break; case on_failure_-
jump: extract_number_and_incr (&mcnt, &p); printf ("/on_failure_jump/0/%d", mcnt);
break; case on_failure_keep_string_jump: extract_number_and_incr (&mcnt, &p); printf
("/on_failure_keep_string_jump/0/%d", mcnt); break; case dummy_failure_jump: ex-
tract_number_and_incr (&mcnt, &p); printf ("/dummy_failure_jump/0/%d", mcnt); break;
case push_dummy_failure: printf ("/push_dummy_failure"); break; case may-
be_pop_jump: extract_number_and_incr (&mcnt, &p); printf
("/maybe_pop_jump/0/%d", mcnt); break; case pop_failure_-
jump: extract_number_and_incr (&mcnt, &p); printf ("/pop_-
failure_jump/0/%d", mcnt); break; case jump_past_alt:
extract_number_and_incr (&mcnt, &p); printf ("/-

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What does the "**Dialer Suite**" Include

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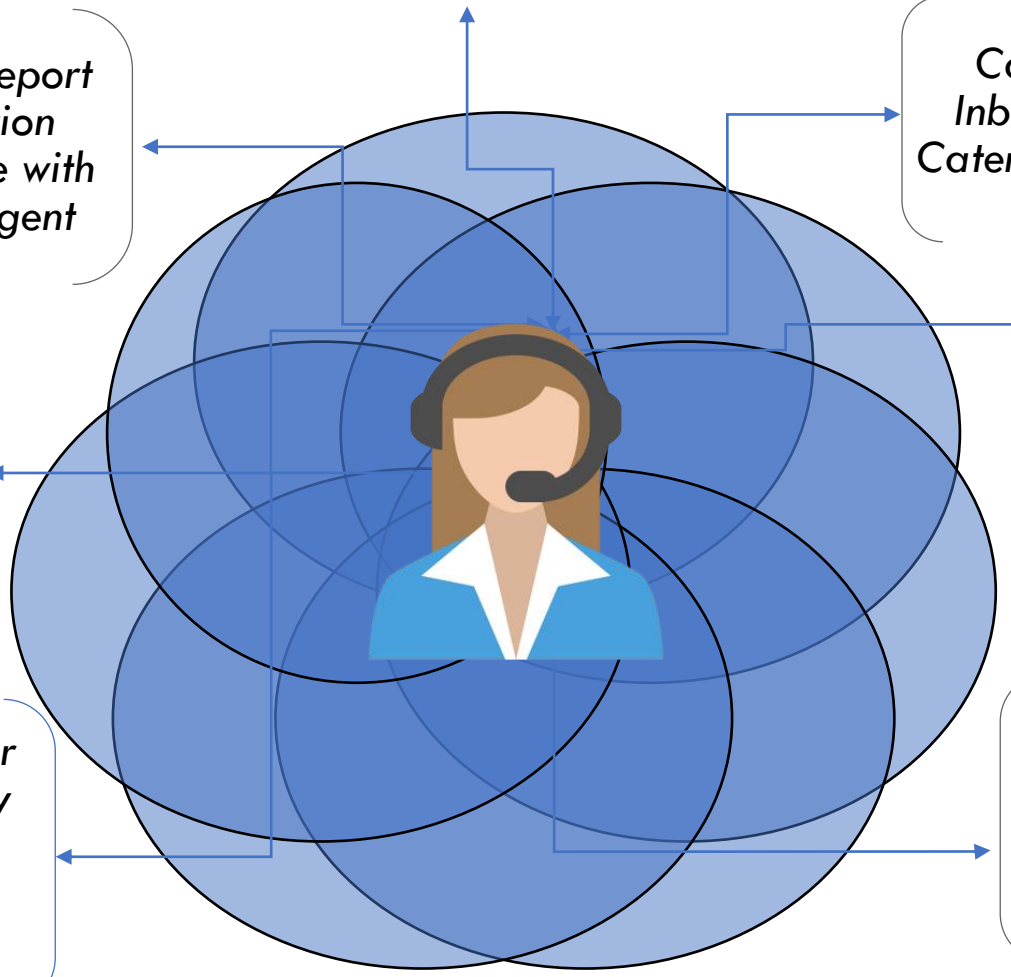
PC Less/based CRM based Predictive / Progressive / Manual Outbound Dialer

"ONLY LIVE HELLO CALLS" to enable 4 X Calls/Agent/Day wrt Manual Dialing on CRM with Auditing / Reporting

OTP Lead/Recording/Data/List/Report Security apart from Masking option (Custom) + Automated TL Feature with triggers on all events for better Agent productivity*

Campaign / DID / /Customer Care Inbound ACD Pre / Post IVRS Tree/s , Cater to up to 80% of your client queries without Human Interaction



*Single Tree IVRS / Barge In / Whisper / Real Time Monitoring / Android View for Live Dialing Status**

Default Agent Pop Up and Disposition CRM / Admin-Supervisor CRM / MIS

Campaign / Phone Number / Customer Number or any combination custom nomenclature for Voice Logger / Call Recording

Custom : CRM / API Integration for SMS , Email , Zoho , Sales force , SugarCRM , Lead Squared , Bitrix , e- Commerce Portals and Websites or Cloud Telephony*

WHY PREDICTIVE

When Revenue is proportional to Connected Leads Per Day

Conventional Manual Dialing

Agent Salary @ 15000/Month

- 240 Dialled Calls/Day/Agent
- ***80 Connected Calls***/Day/Agent
- 10 Leads Generated/Day
- 2 Closures/Day

20 Agents = 3,00,000 INR/Month
= 36,00,000 INR/Annum

Productivity / Revenue Loss

Ringing , No Reply , Voice Mails : YES

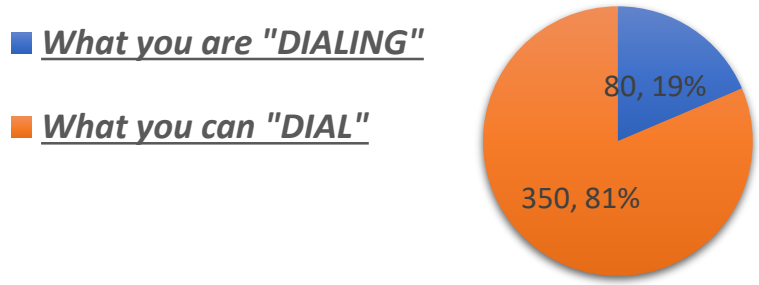
Recording/Report/Real Time : NO

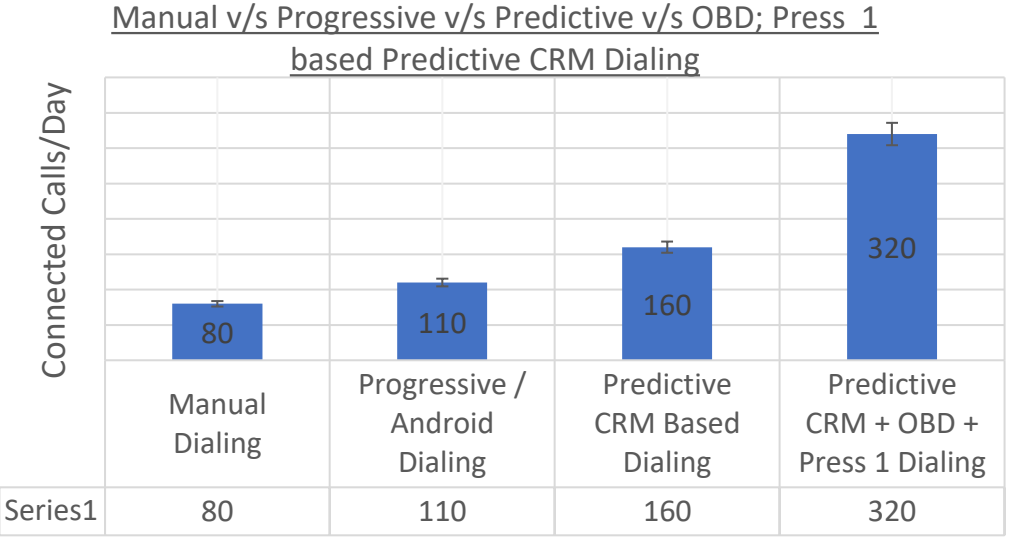
CRM / SMS / WhatsApp Integration: NO

Web / CRM / API / OBD / Press 1 : NO

No Opt in Leads / OBD / Press 1 : NO

Lead Security / OTP / Masking : NO





20 Agents on Manual = 5 Agents on Dialer

15 Agents/Month Cost Cutting = 2,25,000 INR/Month =

27,00,000 INR / Annum/ 5 Seats

Predictive Dialer + OBD CRM Suite

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Agent Salary @ 15000/Month

- 3000+ Dialled Calls/Day
- ***320 Connected Calls***/Day/Agent
- 40 Leads Generated/Day
- 8 Closures/Day

5 Agents = 60,000 INR/Month
= 7,20,000 INR/Annum

Productivity Optimization

- Direct Hello from Callee , Only Connected Calls
- OTP / Masking on Leads
- Recording / Reporting / Real Time Monitoring / Barge In
- CRM / SMS / Whatsapp / LinkedIn / FB / Website / ecommerce / API Integration
- Hot Opt in Leads / OBD / Press 1

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Avyukta -e- Call "**Dialer Suite**" Models

Rental / Purchase / EMI
Unlimited / Retail Models

Get your own In house (Optional) :

- ✓ Server/ DoT VoIP
- ✓ GSM Gateway PRI

Premised / Inhouse

Hosted / Android

Unlimited / Retail / Rental Models

Starts @ 400 INR/Seat/Month*
✓(subjected to number of seats)
✓ Plug and Play
✓ Go Live within 2 Hrs*
✓ Predictive / Progressive
✓ Manual / Inbound ACD
✓ IVRS / OBD / Press 1

Unlimited / Retail / Rental Models

Not Required:
✓PC / Laptop
✓Internet

CRM on
✓Mobile
✓Tab
✓Laptop / PC

Work From Home / Without Internet / PC

VoIP

- *VoIP : Always Opex*

✓Unlimited / Retail VoIP
✓With/ Without
✓Premised / Hosted Dialer
✓100% DoT Approved Routes from
✓Authorised A Class ISP's
✓Fail Safe / Backup Routes
✓Single Vendor Coordination

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Avyukta Cloud Telephony Solutions

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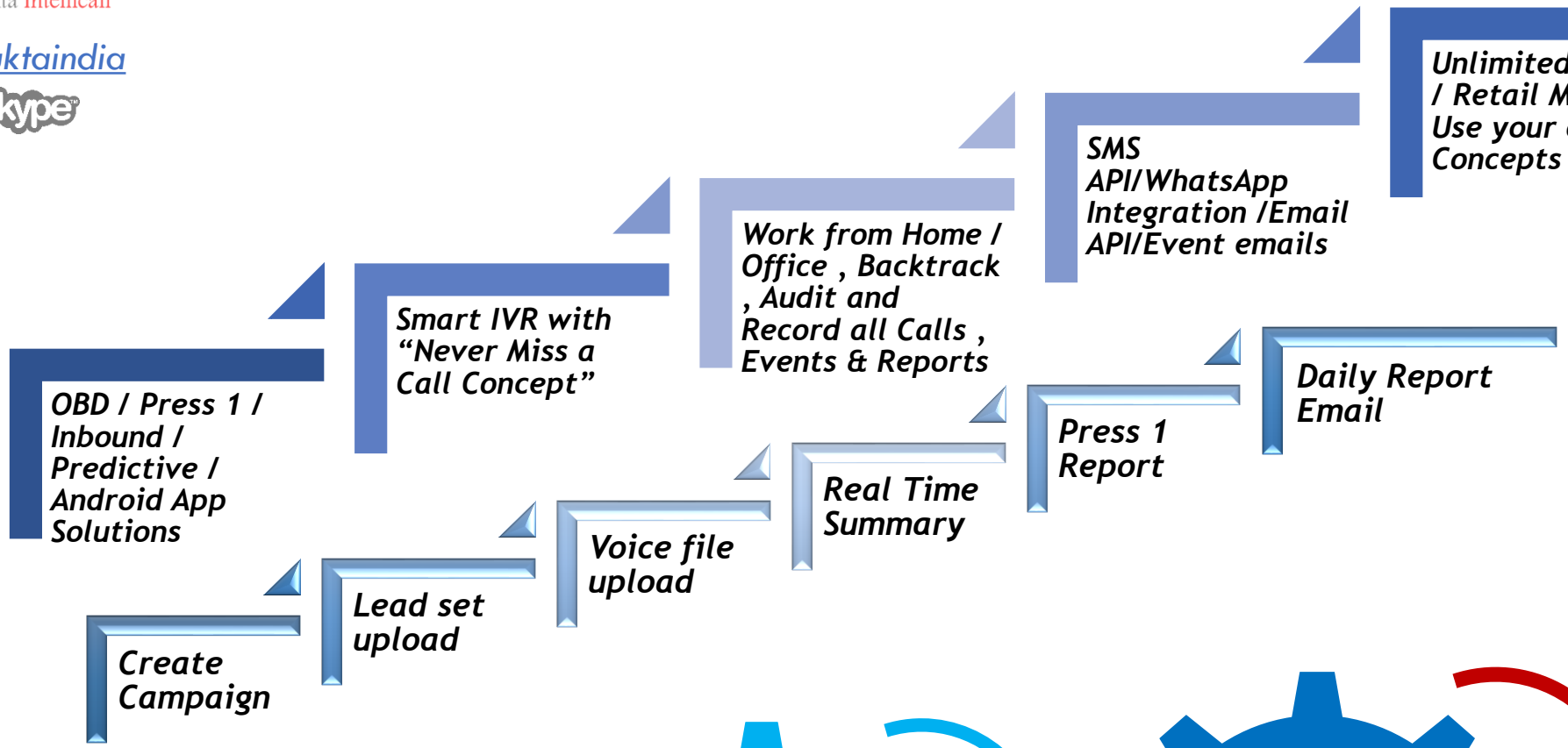

Click to Call / Masking / CRM Solutions

Avyukta OBD Solution

Avyukta Press 1 Solution

Avyukta Smart IVR Solutions

100 MB Premium Data Center Based

100% Compliance

24X6 Support NoC

Opex / Capex Models

Starts @ 5000 INR*

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Checkout | Cart | Wish List | My Account | Blog | FAQ

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All Categories | Search for products

SHOPPING CART
0 Item(s)-₹0

All Categories
PRI Card
GSM Gateway
Server
AGENT PC

HOME | PRI CARD | GSM G | P PHONE | HEADSET | OTHER

DINSTAR DWG2000F-1G GSM Gateway
~~₹9,000~~ ₹8,400
Brand: Dinstar
Buy Now

Synway 4 Port GSM VoIP Gateways with SMS API
~~₹32,000~~ ₹28,200
Brand: Synway
Buy Now

OpenVox VS-GW1202-8G VoxStack 8 Port GSM Gateway
~~₹43,500~~ ₹39,480
Brand: OpenVox
Buy Now

Single Vendor Coordination

72 Hr Refund Policy

24X6 Support NOC

Activate Windows
Go to Settings to activate Windows.

Online 1

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- Proposaling
- Freezing Model
- Demo
- Pre-Sales
- Proforma Invoice
- Payment
- Invoice
- KYC
- Installation
- Training
- Welcome Email
- Login Credentials Handover
- Support NoC
- Go Live and Hand holding
- Client NoC
- L1-L2 24X6 NoC
- Feedbacking
- Learning

2 To 48 hrs.

a) Commercial Proposal and Architectural options
b) Freezing Commercial and Technical Model

c) Live Realtime Demo / Webinar /
d) Video Demo Link / Demo Logins
e) Checking Readiness of the site before installation
f) along with pre requisites
g) Sharing PI with Final Commercials and BoM
h) Client Payment as per model based
i) on successful pre sales

j) Invoicing to the client
k) Sign up of KYC and Documentation as per Gov compliances
l) Remote / On Site Installation / Procurement
m) Agent / Admin / Supervisor Training
n) Sharing Login Credential and SLA's with
o) Support Matrix and
p) Escalation handling Procedures

q) Internal NoC procedure
r) Helping Agents Go Live
s) NoC from Client
t) post Go Live

u) Regular generic Support activities
v) Client feedbacking
w) System improvement/s based on client feedback

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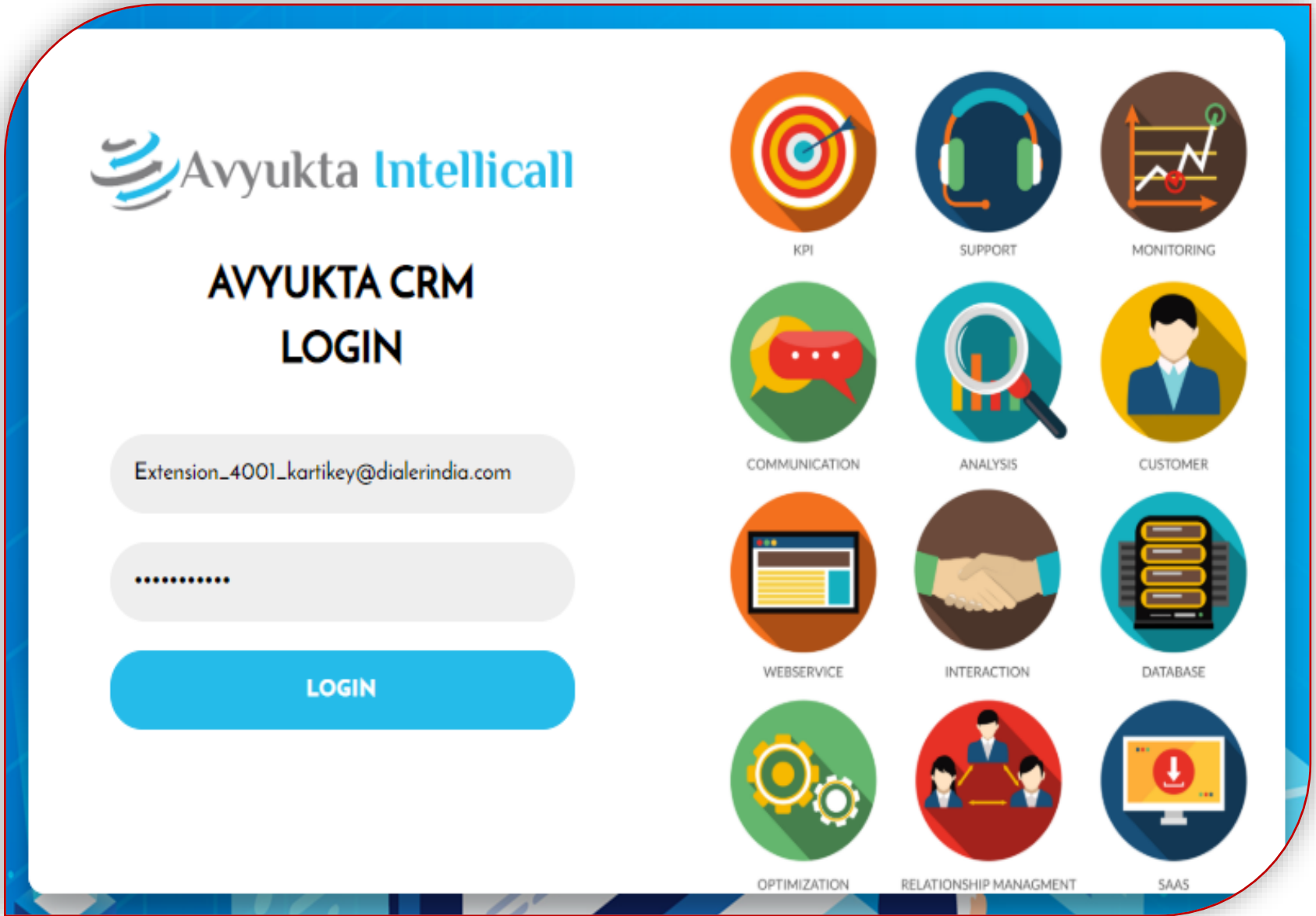
Inception to Burial - Work from Office / Home Management of / for :

It's not only a CLIENT relationship Management but a COMPANY relationship Management



- ✓ *Employees / Operations*
- ✓ *Prospects / Clients*
- ✓ *Vendors / Affiliates / Resellers*
- ✓ *Inventory / Accounts / Tally*
- ✓ *Payments / Gateways*
- ✓ *Subscriptions / Reminders*
- ✓ *Lead Generation / Management*
- ✓ *Recordings / Audit / Backtrack*
- ✓ *Escalations / Ticket Handling*
- ✓ *Screen captures / IM / Emails*
- ✓ *Voice SMS / OBD / Press 1*
- ✓ *Predictive / Progressive / Manual*
- ✓ *Inbound ACD / IVR / Smart IVR*

"ALL" *under single roof*

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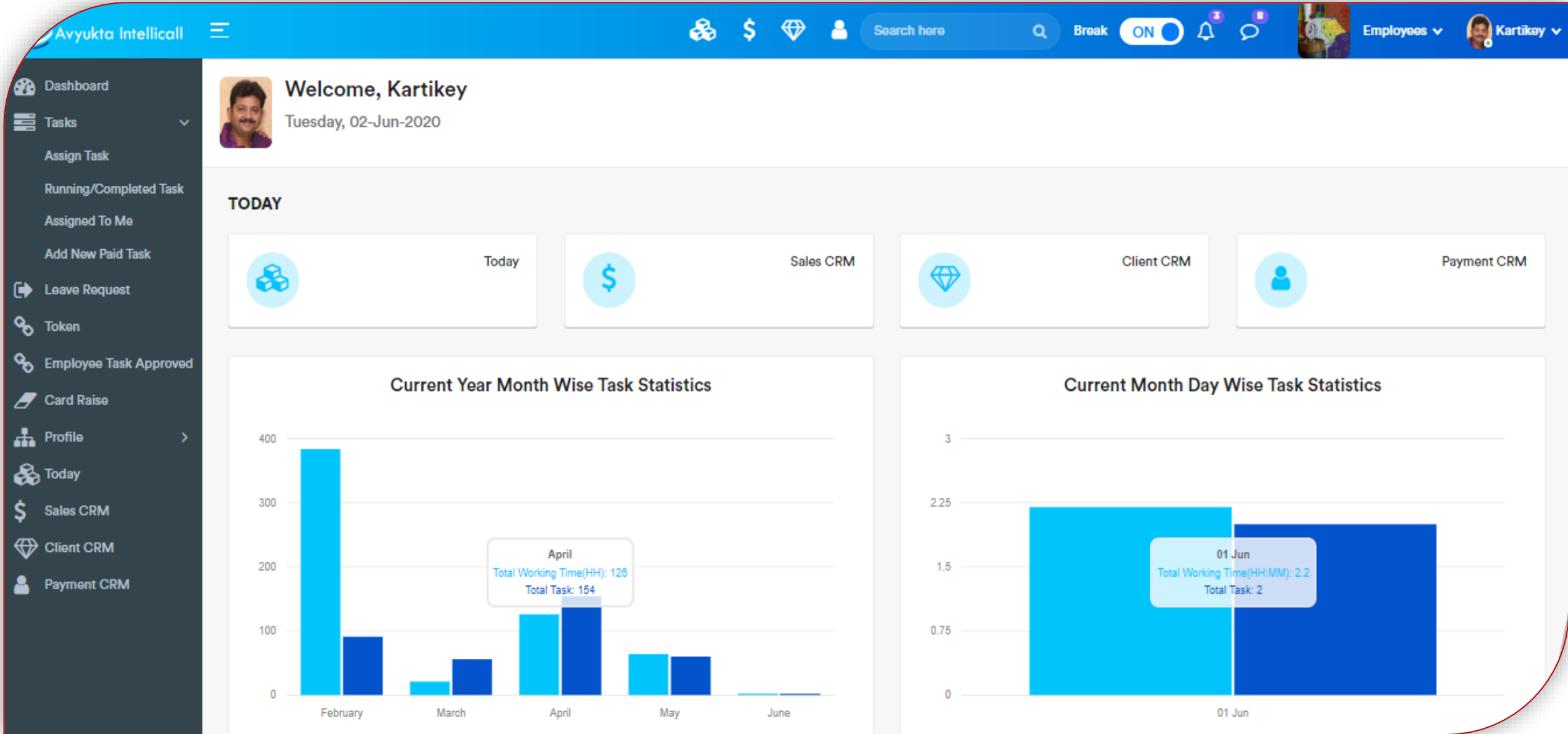
Avyukta Telephony CRM : Task CRM

- ✓ Assign, Accept, Monitor, Audit Client or Internal L1/L2 Tasks with time lines , Hide all confidential contact numbers
- ✓ Attendance , Occupancy , Break , Work , Idle Time Management with Chat, GPS with Multi Channel options



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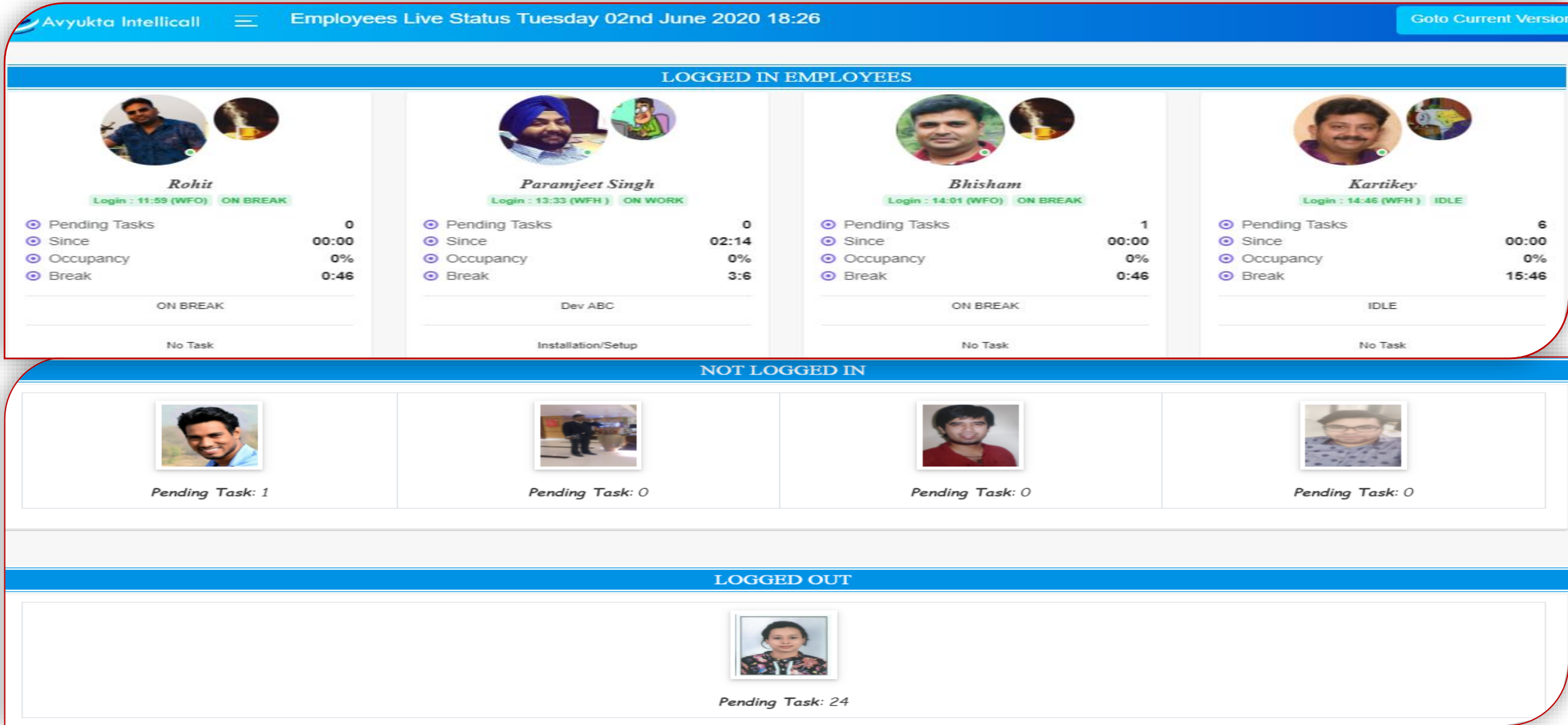
Avyukta Telephony CRM : Today CRM

- ✓ Auto Answers to the otherwise manually impossible : Who , Where , When , How and What ?
- ✓ In ' Out Calling , Email , Whatsapp , SMS CCTV , Browsing Logs , Screen Captures , IM , Chat , Calendar AND SO ON



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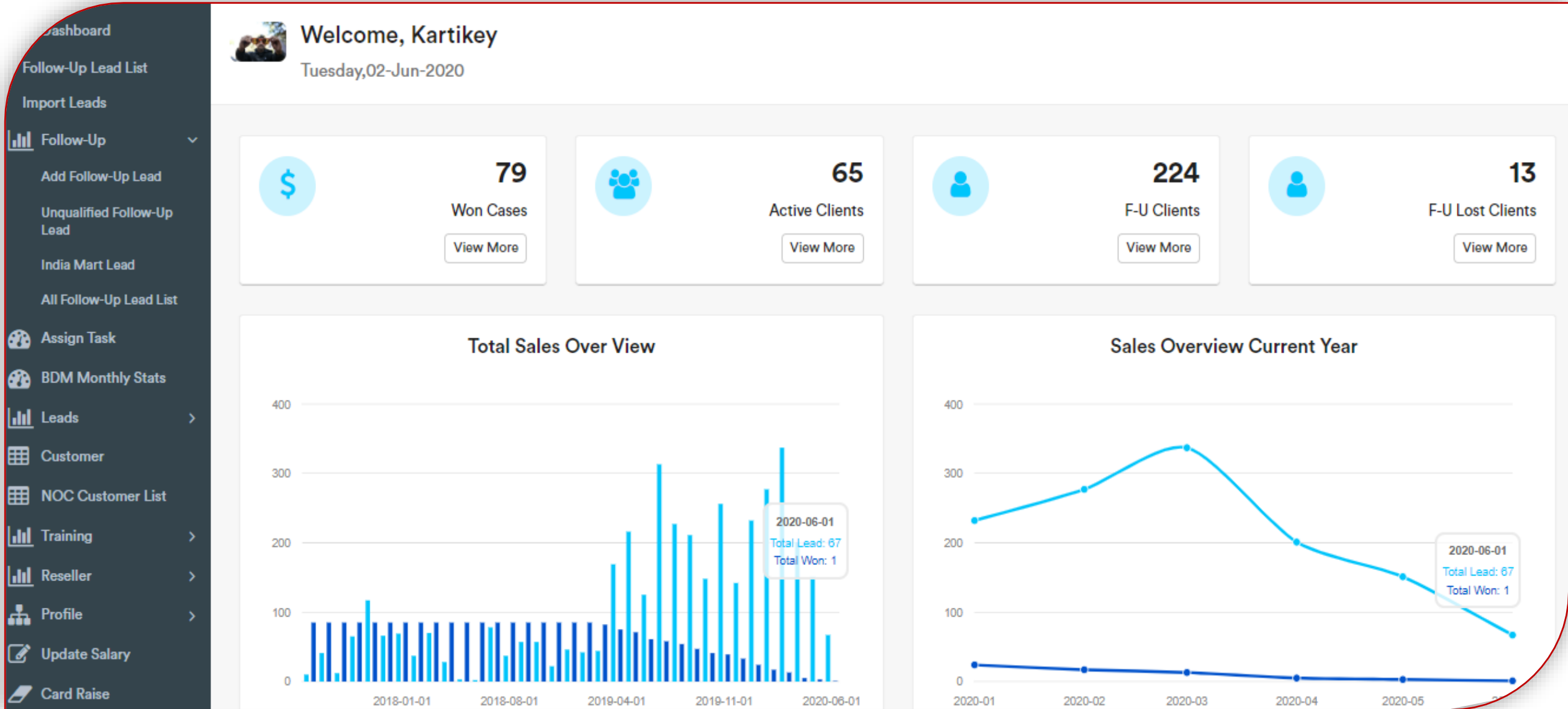
Avyukta Telephony CRM : Sales CRM

- ✓ *No Lead Exposed* , Reseller Transparency , Composite Follow up and doc based back tracking with reminders and stats*
- ✓ *Multi Channel Predictive / Progressive / Manual Calls , IM , Email , SMS , GPS , Inbound , Prospect / Client History*



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Trust over 13+ years

Some* Major Clients

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CTI Hardware (Voice)Partners

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OpenVox®

Synway®

SANGOMA

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The Smarter Connection

PLANTRONICS
World Leader in Communications Headsets

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DELL

hp

IBM

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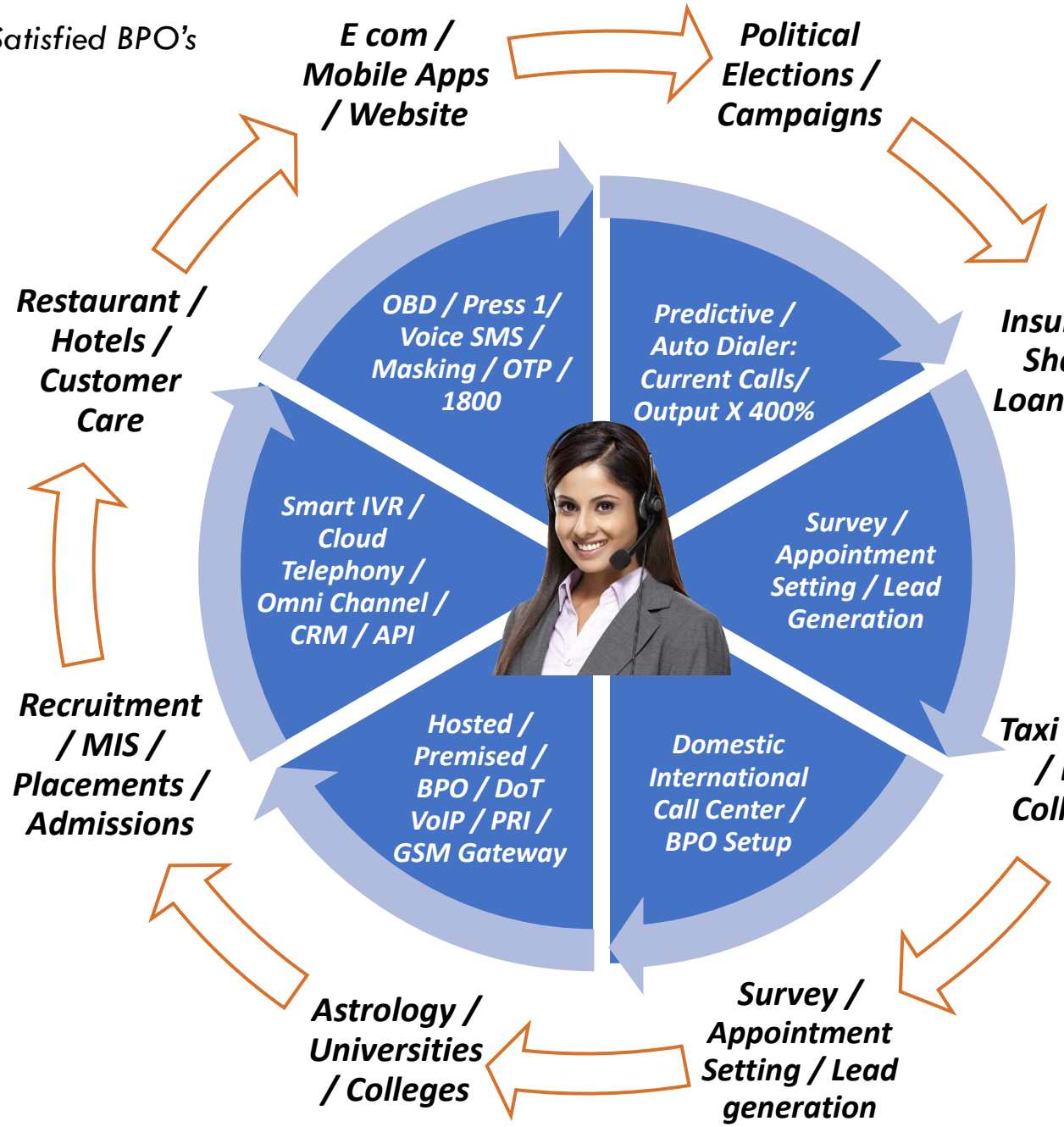
Useful links

- Domestic Architectures
- International Architectures
- Demo Video
- Video Tutorials
- Sample Voice Overs, Jingles and Melodies
- DoT License / OSP Registration
- PRI card / GSM Gateway / IP Phones / Headphone Buy Online
- Vendor Comparison
- Avyukta CRM Demo Videoa
- Avyukta Sales CRM Demo Video
- Avyukta Task CRM Demo Video
- Avyukta Today CRM Demo Video
- Request a Demo
- Avyukta Client CRM Login
- Support SLA
- Avyukta on Youtube
- Avyukta on Linkedin

24 X 7 X 365 "Decade" of 1900+ Satisfied BPO's

"THE" SINGLE ANSWER TO YOUR A TO Z TEL- "e" - CALLING REQUIREMENTS



The Competition Assassinators

- ✓ 275+ Live Ref. Centres
- ✓ 11 Yrs. X Asterisks Dev.
- ✓ 9 Countries,91+ Cities
- ✓ Live Demo / PoC
- ✓ Lower than the Lowest Professional Bidder
- ✓ All possible Techno-commercial models
- ✓ No Blame Game : Your CTI-CRM-VoIP "SPOC"
- ✓ 100% Gov. Compliance
- ✓ 72 HR Refund Policy
- ✓ 10% Ref. discount/s
- ✓ 24X6 Support NoC

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